From left to right: Heidi Nelson, CEO, Duffy Health Center; Emily Hildebrant, Associate Director, Compliance & Risk Management, & Compliance Officer, Duffy Health Center; Ashli Grant, Digital Health Navigator, Duffy Health Center; Casey Squier, Program Manager, MLCHC; and Susan Adams, VP, Health Informatics, MLCHC

Massachusetts League of Community Health Centers (MLCHC):
Founded in 1972 as one of the first state Primary Care Associations (PCAs) in the country to support and help expand health centers across the state of Massachusetts, the Massachusetts League of Community Health Centers' mission is to promote population health equity for all through leadership and programs supporting community health centers and members in achieving their goals of accessible, quality, comprehensive, and community responsive health care.

Under this grant, MLCHC partners with Community Care Cooperative (C3) to operate the FQHC Telehealth Consortium (https://fqhctelehealth.org/) which provides training and support for Massachusetts Community Health Centers digital healthcare needs in an effort to bridge the digital health equity divide. In addition, MLCHC has partnered with Link Health (https://link-health.org/) to assist patients in need of affordable internet with the enrollment process.

Massachusetts Broadband Institute (MBI):

This funding is part of a broader $20M in grant awards from the Commonwealth of Massachusetts Digital Equity Partnerships Program, which supports high-impact and scalable initiatives that reach residents most affected by the digital divide. MBI (Massachusetts Broadband Institute) is a division of the Massachusetts Technology Collaborative (MassTech), a state agency that helps support and strengthen the tech economy.

https://broadband.masstech.org/partnerships

Duffy Community Health is one of 12 community health centers across the Commonwealth, who received funding to hire and staff a Digital Navigator. This role will help patients gain access to affordable internet access and provide the support and digital literacy skills needed to connect to their healthcare digitally.

Susan Adams, VP, Health Informatics for MLCHC: "Digital healthcare empowers patients to take an active role in their health, leading to improved outcomes. Whether it's through telehealth, remote patient monitoring, or patient portals, engaging with technology can bridge the gap between patients and providers and result in a more personalized patient experience."